

Dealer Service Instructions for:

Customer Satisfaction Notification E19 Radiator Cooling Fan

The service procedure and time allowance for this notification has been revised effective March 30, 2006.

Models

2004-2006 (ZH) Chrysler Crossfire

NOTE: This notification applies only to the above vehicles built from March 1, 2004 through September 14, 2005 (MDH 030106 through 091406).

IMPORTANT: Many of the above vehicles were repaired before delivery to dealers or under warranty and therefore have been excluded from this notification.

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this repair on these vehicles before retail delivery. Dealers should also perform this repair on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The radiator cooling fan motor on about 23,700 vehicles may have been improperly assembled. This can cause the fan motor to fail and result in the engine damage from overheating under certain operating conditions.

Repair

The cooling fan and motor assembly must be replaced.

Parts Information

<u>Part Number</u>	<u>Description</u>
CDD2E190	Cooling Fan (Motor and Impeller)

Each dealer, to whom vehicles in the notification were invoiced, will receive enough Cooling Fan and Motor assemblies to service about 5% of those vehicles.

Service Procedure

1. Disconnect the negative battery cable.
2. Disconnect the radiator fan harness electrical connector.
3. Remove the upper coolant hose from the holding bracket.
4. Remove the two radiator cooling fan module hold-down clamps (Figure 1)
5. Carefully move the upper and lower radiator hoses away.
6. Gently lift the radiator cooling fan module from the vehicle.
7. Remove the three nuts holding the fan and motor assembly to the module frame.

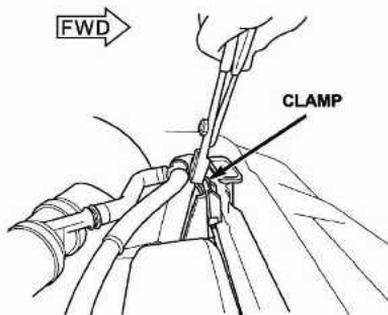


Figure 1

Service Procedure (Continued)

8. Install the new fan and motor assembly onto the module frame and tighten the three nuts to 45 in-lbs (5 N·m)
9. Lubricate the two location studs on the bottom of the new radiator cooling fan module with Mopar Silicone Spray Lube (P/N 04318070AB) or equivalent (Figure 2).
10. Carefully move the upper and lower radiator hoses away and gently lower the radiator cooling fan module into the vehicle.
11. Align the radiator cooling fan module studs into the rubber locating mounts.
12. Install the two radiator cooling fan module hold-down clamps.
13. Clip the upper coolant hose through the holding bracket on top of the radiator cooling fan module housing.
14. Connect the cooling module electrical connector.
15. Connect the negative battery cable.

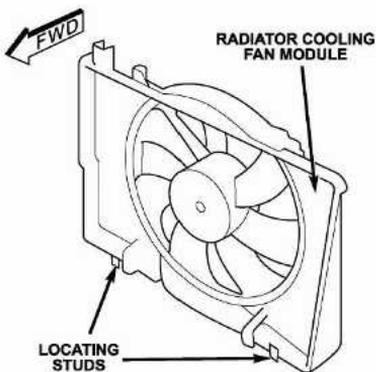


Figure 2

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by DaimlerChrysler to record Customer Satisfaction Notification service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Replace Cooling Fan and Motor Assembly	07-E1-91-82	0.3 hours

Add the cost of the parts package plus applicable dealer allowance to your claim.

NOTE: The above time allowance is effective for repairs completed on or after March 30, 2006.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete claim processing instructions.

Dealer Notification

All dealers will receive a copy of this dealer notification letter by mail. Two additional copies will be sent through the DCMMS. To view this notification on DealerCONNECT, select "Global Recall Module" on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to DaimlerChrysler are being notified of the service requirement by mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this notification. This repair does not require hoists or other full service facility special equipment and is a DaimlerChrysler Mobile Service approved repair.

Vehicle Lists, Global Recall Module, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall Module (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this module, click on the “**Service**” tab and then click on “**Global Recall Module.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers should perform this repair on all unsold vehicles *before* retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this notification only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
DaimlerChrysler Corporation

DAIMLERCHRYSLER

*Buckle up
for Safety!*

CUSTOMER SATISFACTION NOTIFICATION E19 RADIATOR COOLING FAN ASSEMBLY

Dear: (Name)

Customer satisfaction is very important to DaimlerChrysler. Accordingly, we recommend the following service on some 2004 through 2006 model year Chrysler Crossfire vehicles.

The problem is... The radiator cooling fan motor on your vehicle (VIN: **XXXXXXXXXXXXXXXXXX**) may have been improperly assembled. This can cause the fan motor to fail and result in the engine damage from overheating under certain operating conditions.

What your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the cooling fan and motor assembly. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code E19 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E19